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User Manual

CANtouch®

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User Manual

CANtouch®

Version: 1.6

Date: 01/28/2016

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Version Overview

Date	Version	Change(s)
03/19/2014	1.0	First version
06/04/2014	1.1	Various changes and error correction
10/06/2014	1.2	Bit timing settings appended
11/06/2014	1.3	Measurement “Common-Mode Voltage” enhanced
05/13/2015	1.4	Protocol Monitor: Symbolic decoding , Enhanced measurement of the Disturbance-free voltage range, Ordering Information enhanced
11/05/2015	1.5	Minor changes in measurement CAN Levels and Protocol Monitor
01/28/2016	1.6	Documentation of calibration; Ranges, resolutions and accuracies complemented in technical data

Note:
Use of the CANtouch® device and proper understanding of this Manual require general knowledge of the CAN-Bus, CANopen, DeviceNet and/or SAE J1939 fieldbus systems.

Table of Contents

1 Introduction

Thank you for purchasing CANtouch®. You have acquired a tool supporting you in the start-up, analysis, monitoring and servicing/maintenance of your CAN bus system.

Thanks to its wide range of applications, its high data transfer rate and above all through its high tolerance against interference in the field of plant automation, the CAN bus has been well established for the last few years. Nonetheless, even when starting up new plants, but also during operation, a large number of problems occur, resulting quickly in undesired and often expensive failures.

CANtouch® is a battery-operated handheld diagnostic device for the physical and logical analysis of CAN bus systems. Its state-of-the-art operation via touch screen provides intuitive and efficient handling without additional PC. As a further development of the CAN-Bus Tester 2, it possesses not only its functionality, but, in addition, provides new measuring functions. A simplified evaluation method based on a combination of traffic lights and smilies will assist you in quick assessment of the measurement results. Thanks to the integrated update option, you are already prepared for future extensions today. New functions can be enabled by purchasing additional licenses at any time.

2 Start-up

2.1 Receiving inspection

Carefully unpack and check the device and completeness of the delivery immediately after receipt. If transport damage is suspected, inform the delivery agent within 72 hours and keep the packaging for inspection. The device must only be transported in its original or equivalent packaging.

2.2 Handling

Always handle the CANtouch® with the required care. Its display is made of glass and thus may break if the device falls on a hard surface or is subjected to hard impact. Before turning on the CANtouch®, allow the device to warm up to room temperature. When operating the device, it is imperative to observe the general accident prevention regulations relating to the use of measuring instruments. The device must only be used in dry rooms.

2.3 Safety notes / Battery

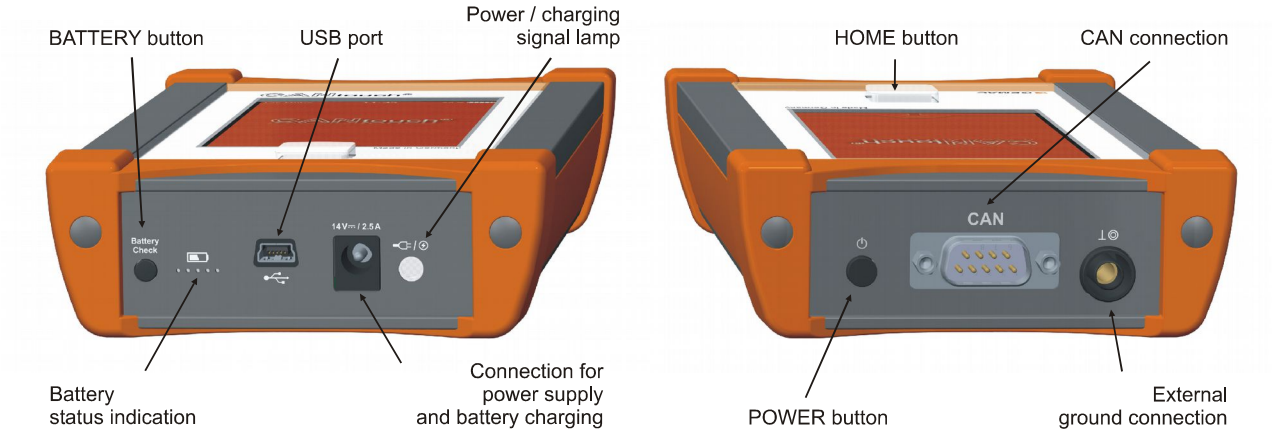
The CANtouch® is fitted with an integrated, rechargeable lithium-ion battery. Only the supplied power supply unit must be used for power supply and charging of the integrated battery via the extra-low voltage socket. Failure to do so will invalidate your warranty.

For safety reasons the CANtouch® must not be opened in any case. Inappropriate handling of the battery might lead to explosion. Battery maintenance or change, replacement of the integrated 2.5 A fuse as well as repairs of the device must only be done by the manufacturer. For repair requests contact the customer service at the address specified in section 20.2 "Customer service".

The battery should be “recalibrated” every few months to ensure that the charge condition and the remaining battery life displayed on the screen remain exact. To this end, it is sufficient to fully charge and subsequently discharge the battery.

3 Overview of the CANtouch®

3.1 Connections



3.1.1 Power supply / charging

Only the supplied power supply unit must be used for power supply and charging of the integrated battery via the extra-low voltage socket. It possesses a wide-range input designed for connection to mains voltages from 115 V to 230 V with 50/60 Hz. While the battery is being charged, the signal lamp "Power/charging" is lit yellow alongside the extra-low voltage socket. A green LED means that the battery is fully charged. If the LED is not lit, check that the power supply unit is connected to the mains and the plug connector is connected correctly.

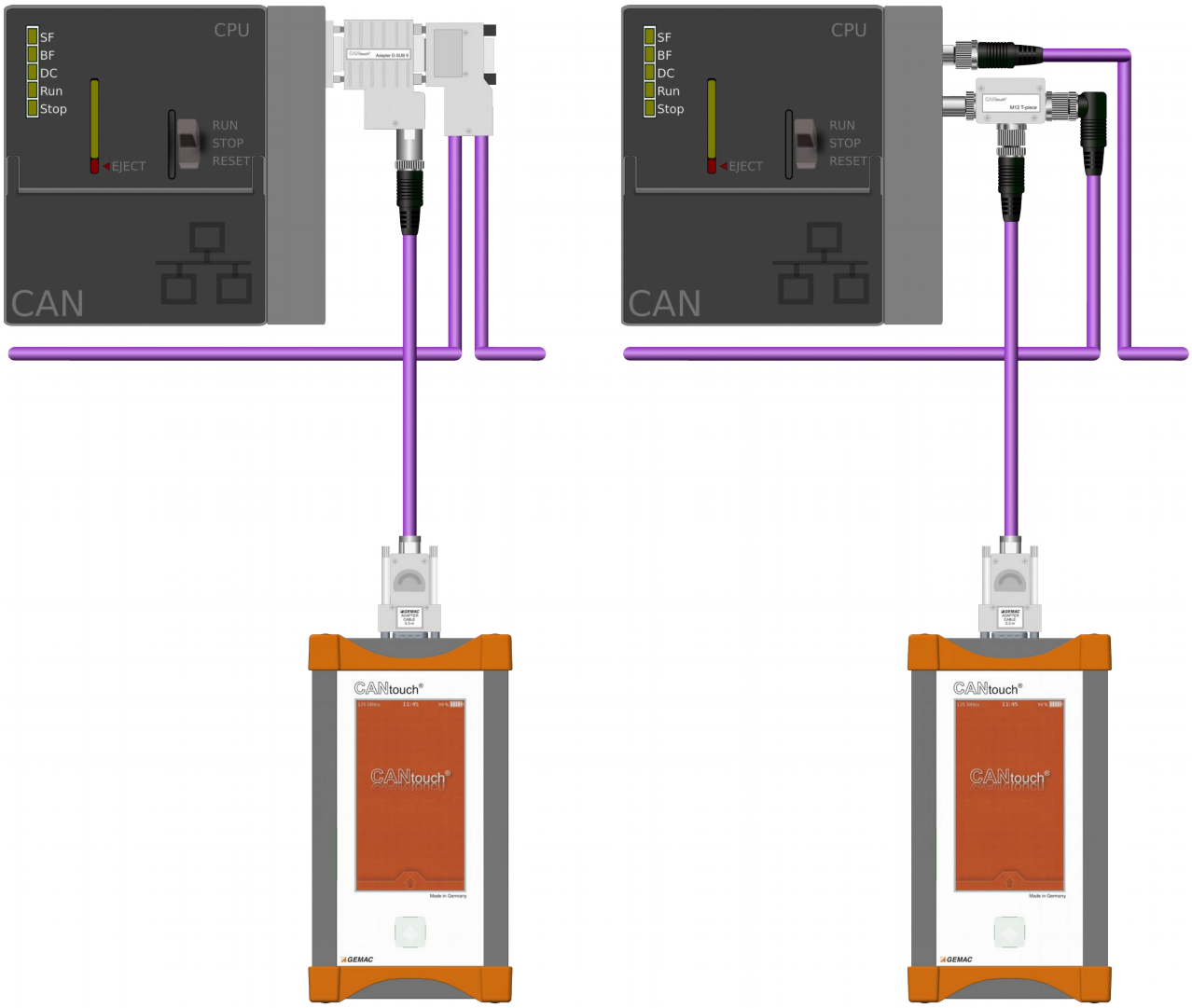
3.1.2 Connection to the CAN bus

The CANtouch® is connected to the CAN bus system by way of a 9-pin D-sub connector. The connector pin assignment complies with CiA DS-102.

Pin	Signal	Connector Pin Assignment
1	-	-
2	CAN_L	CAN_L bus line
3	CAN_GND	-
4	-	-
5	CAN_SHLD	Shield
6	CAN_V- / GND	GND / 0 V / V-
7	CAN_H	CAN_H bus line
8	-	-
9	CAN_V+	Optional external supply voltage (+24 V)

3.1.3 Using the adapter set

An adapter set is available as an option to connect the CANtouch® to networks by way of 9-pin subminiature D connectors or M12 plug connectors (see also Section 21 "Ordering Information").



3.1.4 USB connection

The CANtouch® can be connected to a PC or notebook by way of a USB cable; it appears there as a mass storage device with a drive letter. The USB connection is electrically isolated.

3.1.4.1 Data exchange

All measurement results are made available via the shared drive as a document in XML or binary format for further evaluation. Especially more comprehensive CAN message frame lists can be easily processed on the PC and transmitted back to the CANtouch®.

3.1.4.2 Firmware update / license files

Simply copy the license files and the package file for the firmware update to the connected drive. These files will then be integrated into the appropriate set-up pages.

3.1.5 External ground connection

In addition to measuring of the CAN_H - CAN_L difference signal, CANtouch® can also be used to perform absolute measurements of various CAN signals against the CAN ground. Absolute measurements include measuring of the shield voltage and common-mode voltage (CMV). Normally, these measurements are performed against CAN_V- (pin 6) of the 9-pin sub D socket. In the "Settings" menu, it is also possible to switch to the external ground connection. This is necessary whenever CAN_V- is not present in the cable and you must make a ground connection to the measurement object.

3.2 Buttons

3.2.1 Power button

The CANtouch® is turned on by pressing and holding down the POWER button until the start logo is displayed. If you are not using the device for a short period of time, you can switch it to the standby mode, which turns off the screen and saves the battery. Pressing the POWER or HOME button once more quits the standby mode. To turn off the device, press and hold down the POWER button until the shutdown query is displayed, and confirm.

In the standby mode, the device is shut down automatically after a settable time
(Settings → Device → Auto shutdown).

Note:
If the device no longer responds to inputs, a forced shutdown is necessary. To this end, press and hold down the POWER button for 5 s. All measurement results and settings, however, will be lost.

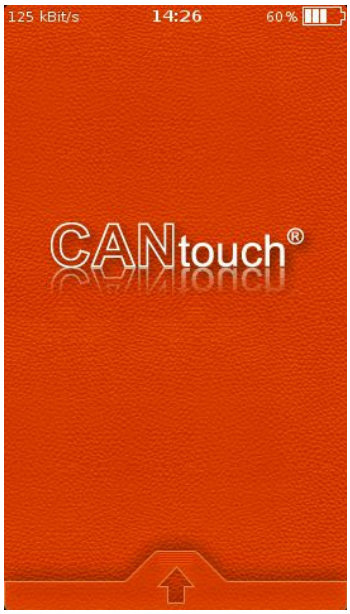
3.2.2 Home button

The HOME button always allows you to return to the HOME screen, irrespectively of running measurements. Holding down the HOME button starts the automatic baud rate scan.

3.2.3 Battery button

Use the BATTERY button to activate the battery status indication allowing you to read the remaining battery charge. This function is also available when the device is turned off.

4 Operation



4.1 Lock screen

The lock screen serves as a protection from unintended operation of the device and is active whenever the standby mode is deactivated or the device is turned on.

To unlock the screen, touch the arrow and swipe the lock screen upwards.

You may reactivate the lock at any time by pulling the lock screen down from the top margin.

4.2 Home screen

Thanks to the sophisticated touch screen operation of CANtouch®, it can be handled intuitively and efficiently, in a similar manner to state-of-the-art smartphones. To interact with CANtouch®, use your fingers to activate functions by tapping and swiping on the screen.

All measuring functions are realized as applications (**"Apps"**). To open an **app**, tap it. To close, press the "Exit" button in the toolbar of each app or use the Home button to return to the Home screen.

The "Settings" menu can be found on the right-hand side of the control center in the toolbar of the Home screen (see also Section 15 "Settings").

4.3 Icons in the status bar

The icons in the status bar at the top of the screen display information about the CANtouch®:

Icon		Meaning
125 kbit/s	**Baud rate**	Displays the currently set baud rate
11:34	**Time**	Displays the current time
66 %	**Battery**	Displays the battery status or the status of the charging process.
⚠	**User-def. bit timing**	Baud rate with non-standard bit timing adjusted
⊥	**Ext. Ref. ground**	Displays that the external ground connection was selected as the reference ground.
	Listen only	Displays that the "Listen only" mode of the CAN controller is active. In this mode, no acknowledgment is sent by the CAN controller.

5 License Management

5.1 License model

The CANtouch® basic variant can be used for the following measurements:


Bus Status


Bus Errors


Bus Voltages


Com. Mode Voltage


CAN Levels Difference


CAN Levels Absolute

The following optional measurements can be enabled as required by purchasing additional licenses.


Bus Wiring


Node Measurement


Protocol Monitor

To be able to use the optional measurements, you must purchase the appropriate license. Then, a license file (*.cbthlic) is made available to you. Copy this file to the drive of the CANtouch® as connected via USB.

5.2 Trial versions

After purchasing the CANtouch®, it is possible to test all optional measurements once for a period of 30 days. This period starts with activation of the trial version by the user.

After expiry of the trial period, the optional measurements are disabled again, and you will need an appropriate license to use them permanently.

You can view the license status or the remaining runtime of the trial versions by way of the icon of the application.


No license present (measurement locked)

Trial version with a remaining test period of 30 days activated (measurement can be used temporarily)


License present (measurement can be used permanently)

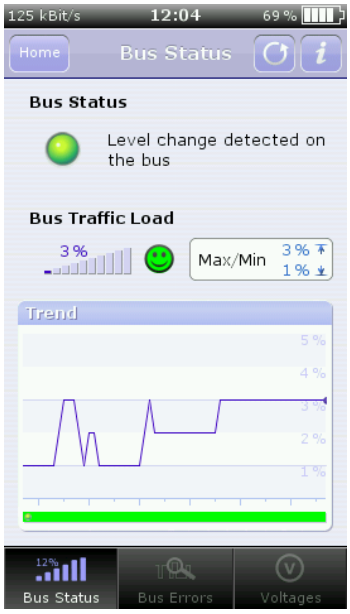
6 Bus Status Measurement

The "Bus Status" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ↻ to restart the measurement.

Press *i* for more information about the measurement.

6.1 Bus status



The bus status provides a quick overview of the status of your CAN bus system. A cyclic measurement over one second indicates whether or not data traffic (level change) is present and whether or not the CANtouch® is connected correctly to the bus. If the system is stopped (no data traffic), the idle level of the bus is measured and evaluated. If this value lies in an impermissible range, this will be indicated. Conclusions regarding errors in the bus cabling can be drawn from the value of this difference voltage.

The bus status display comprises multicolor LED graphics and a description text. The LED changes its color depending on the bus status.

- Differential voltage in the forbidden range 0.5 V ... 0.9 V.
- Bus static (no level change detected on the bus within the measuring time of one second); difference voltage less than 0.5 V, bus idle)
- Bus static (no level change detected on the bus within the measuring time of one second); difference voltage greater than 0.9 V)
- Level change detected on the bus

6.2 Bus traffic load

Not only configuration problems, but also diagnostic and alarm messages, as well as poor transmission properties and the resulting sporadic frame repetitions can extend the bus traffic load. Problems of this kind can be avoided by measuring the bus traffic load at regular intervals and saving the measured minimum and maximum values.

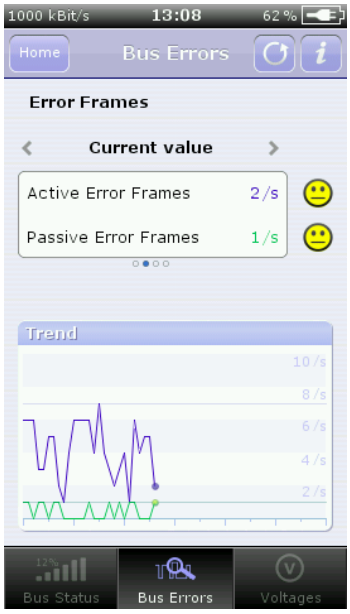
7 Bus Error Measurement

The "Bus Error" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ↻ to restart the measurement.

Press *i* for more information about the measurement.

7.1 Error frames



Error frames belong to the error management functionality implemented in the data link layer in all CAN controllers. They permit detection of the following error types:

- Bit errors
- Bit stuffing errors
- CRC errors
- Format errors
- Acknowledgment errors

Each error detected by the error management is notified to all other bus nodes by way of an error frame. This is achieved with a deliberate coding violation. All CAN controllers then discard this frame disturbed by an error frame, and the CAN controller sending the frame repeats it once more.

If an active or passive error frame is detected, the corresponding counter is incremented. As a rule, the count of this display should always show "0". If sporadic, or even frequent errors occur, this is generally attributable to problems with the physical bus characteristics and the corresponding transmission problems.

The errors are displayed either per second or as a total count. You may switch between minimum, current, maximum and total count values.

What can I do when 😐 or 😠 are displayed? **Bus Error**

- Remove individual modules temporarily ans check whether the error rate changes
- Replace individual modules or cable segments
- Perform further, nodes-specific measurement to localize the error

8 Bus Voltage Measurement

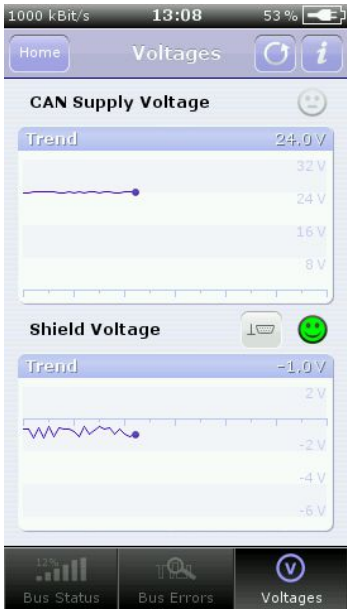
The "Bus Voltage" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ↻ to restart the measurement.

Press *i* to get more detailed information about the measurement.

8.1 CAN Supply Voltage

The CAN supply voltage, which is present optionally in the case of CAN/CANopen/SAE J1939 or always in the case of DeviceNet, is measured and displayed cyclically.



8.2 Shield Voltage

Normally, the shield of all connected CAN devices should be connected to the protective earth together with the CAN_V- on the power supply. This means that no current flows through a correctly connected shield and the shield has the same power level as the protective earth. A current flow in the "CAN_V-" line (current consumption of the CAN devices) increases their voltage level and results in a negative voltage offset of the shield voltage measured against CAN_V.

CANtouch® measures the shield voltage between the shield connection CAN_SHLD and CAN_V- continuously.

What can I do when 😐 or ☹ are displayed? **Shield voltage**

- Make sure that the shield and CAN_V- are connected both to each other and to the protective earth.
- Check the shield for short-circuits and interruptions.
- Check the shield for correct earthing.

The shield voltage measurement need not be performed if you use own shield wiring technologies deviating from those as recommended.

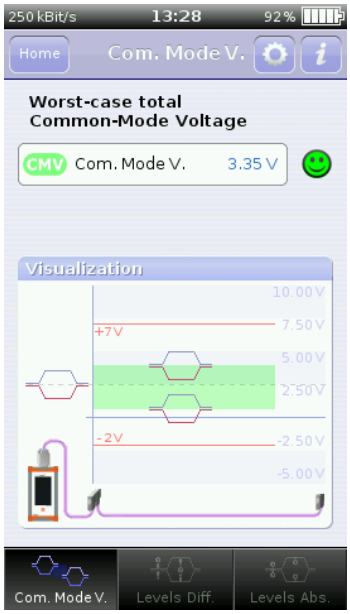
9 Common-Mode Voltage Measurement

The "Common-Mode Voltage Measurement" is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ⚙ to setup the measurement (Acquisition time, Reference ground, Restart of the measurement).

Press *i* for more information about the measurement.

In a differentially operating transfer system, such as CAN, the term 'common-mode voltage' is used for the voltage of both signals relative to a common reference potential. This is normally CAN_GND which in every device is connected to CAN_V-. On CAN, both signal lines (CAN_H and CAN_L) should display a common-mode voltage of 2.5 V in the recessive condition. In case of incorrectly performed common grounding of all nodes, the common-mode voltages may be offset relative to each other due to a voltage drop between the modules. The voltage drop on the "V-" line will also result in an offset of the signal voltages when all CAN modules are supplied commonly via the CAN cable. This offset will be seen individually by each module. With CAN, this offset is only permissible in the range between -2 V and +7 V. Even if state-of-the-art CAN transceivers permit higher values as those of the specified range, higher common-mode voltages can result in errors in the communication and finally in destruction of the transceivers.



On bus traffic the CANtouch® continuously measures the absolute signal levels of all CAN modules relative to the position of the tester and determines highest difference of their signal levels – the **worst-case total common-mode voltage**.

What can I do when 😐 or ☹ are displayed? **Common-mode voltage**

- Check your bus with reference to the cables used and their length.
- Check the current consumption of the installed modules supplied via the bus.
- The power supply unit should be installed either in the middle of the bus or in the vicinity of the modules with the highest current consumption.
- Consider the use of additional power supply units to reduce the voltage drop over the "CAN_V-" line.

10 CAN Level Difference Measurement

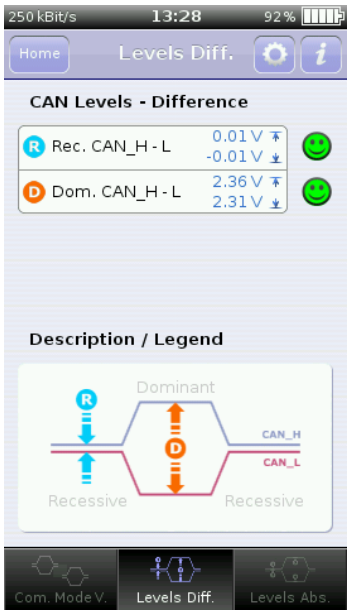
The "CAN Level Difference" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ⚙ to setup the measurement (Acquisition time, Reference ground, Restart of the measurement).

Press *i* for more information about the measurement.

10.1 CAN level difference, recessive

CANtouch® continuously measures the differential voltage between CAN_H and CAN_L, which should ideally be 0 V in the recessive state, but typically lies in the range of some millivolts around zero. A recessive level which deviates excessively from 0 V can result in misinterpretation by the CAN transceivers and thus in communication faults.



10.2 CAN level difference, dominant

In the dominant state, the differential voltage between CAN_H and CAN_L should display a value around 2 V. Smaller voltages could result in misinterpretation by the CAN transceivers and thus in communication faults. Voltages higher than 3 V are an indication of problems at the CAN bus. This value can only be measured if bus traffic is available.

What can I do when 😐 or ☹ are displayed? **CAN level difference**

- Check the cable for short-circuited or interrupted CAN_H or CAN_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Remove individual modules temporarily to rule out faulty CAN transceivers.

11 CAN Levels Absolute Measurement

The "CAN Levels Absolute" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press ⚙ to setup the measurement (Acquisition time, Reference ground, Restart of the measurement).

Press *i* for more information about the measurement.

CANtouch® continuously measures the absolute levels of the CAN_H and CAN_L signals with reference to the "CAN_V-" line. If these levels are too low or too high, misinterpretations by the CAN transceivers and thus communication faults may result.

Any deviations from the voltage levels to be expected are acquired and displayed as a warning or error.

The recessive levels are measured continuously – the dominant levels can only be measured if bus traffic is available.

What can I do when 😐 or ☹ are displayed? — CAN Levels - Absolute

- Check the cable for short-circuited or interrupted CAN_H or CAN_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Remove individual modules temporarily to rule out faulty CAN transceivers.

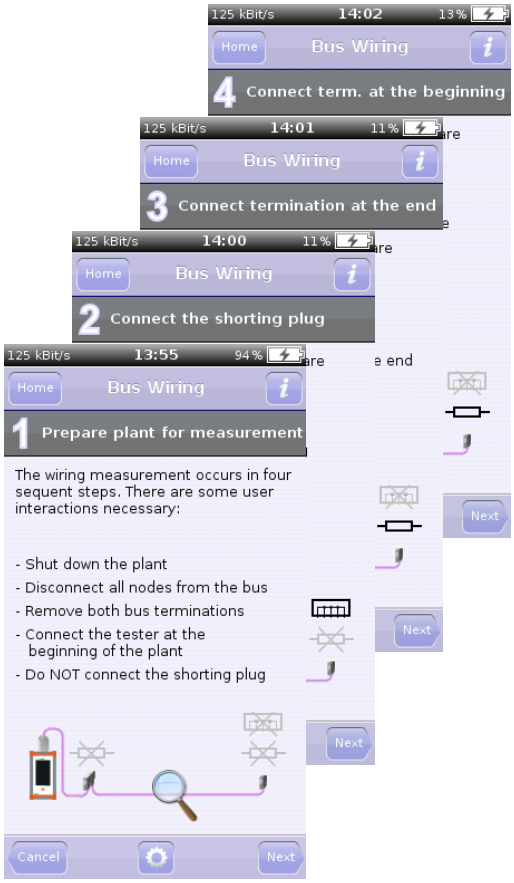
12 Bus Wiring

License required

Press *i* for more information about the measurement.

The results of this measurement are saved as a document (XML file) and are also available after restarting the application.

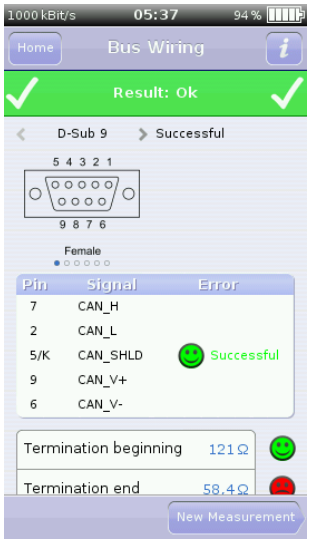
With the wiring test, it is possible to determine line short-circuits, line breaks, the bus termination, the loop resistances of the CAN line and the CAN power supply line, and the overall line length. To ensure correct bus cabling, it is recommended to perform the wiring test at the beginning of any system measurements.

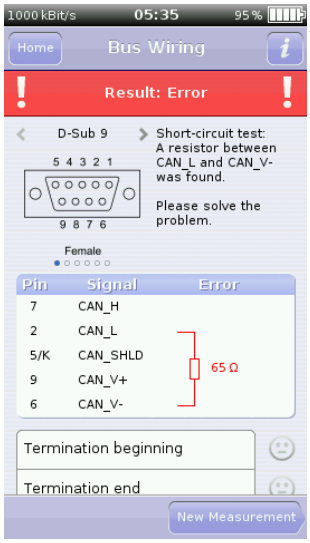


The wiring test is performed as a sequence of four steps. The test requires certain interactions from you, such as activation/ deactivation of the terminators and connecting of a shorting plug. A wizard guides you through the process.

Select the plug connector used in your system to display an assignment of the signals to the pins in the plug connector.

The values of the terminators are evaluated by CANtouch®. The measured loop resistance values should coincide with the measurement values of the cable of appropriate line length used. Higher values than expected are an indication of transition resistances in plug and terminal connections.





13 Node Measurement

License required

Press *i* for more information about the measurement.

Press to archive the measurement.

The results of this measurement are saved as a document (binary file) and are also available after restarting the application. The document can be transferred to other CANtouch® or imported in the CAN-Bus Tester 2 software for further processing like printing or creation of test reports.

To perform several successive measurements, it is possible to archive the current node measurement. Through this a copy of the current document is stored in the "Archive" folder on the drive of the device with ascending numbering. The number of already archived measurements is displayed in the icon.

13.1 General

The "Node Measurement" realizes the most important measuring function of CANtouch® - the node-related physical measurement of the physical bus characteristics. For a detailed description, refer to Section 16 " Meas. the Physical Bus Characteristics per Node".

Correct assignment of the measured signal levels to the individual nodes requires correct setting of the bus system used (CAN, CANopen, DeviceNet, SAE J1939). The selection can be made via the Settings app, or directly by tapping on the icon of the bus system. When changing the bus system, the list of nodes with all measurements will be deleted.

13.2 List of nodes

The node scan determines automatically, depending on the bus system selected, all transmitting nodes or IDs transmitted on the bus and enters them in a list. This list is the basis for further node-related measurements. Tap "Node Scan" to create a list of nodes to be measured. Nodes already existing in the list and their measurements will not be deleted.

Tap a node and subsequently ↑ ↓ to move the node within the list. Tapping ✖ removes the node from the list. To delete the complete list, tap and hold your finger on ✖.

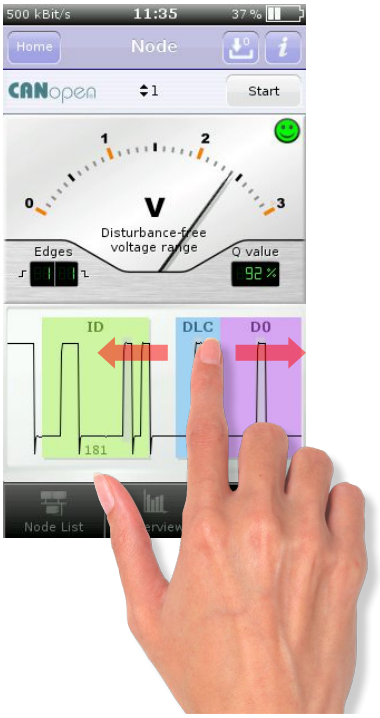
13.3 Measurement of all nodes

The measurement “Overview” provides a quick overview of the signal conditions of all nodes at the bus. The measured quality value is displayed clearly in a bar diagram for each node. Any minimum and maximum values are also marked graphically so that variations can be recognized easily. This view also displays minimum and maximum values for the quality level, together with a time stamp.

Tap "Start" to start a new measurement.

Tap a bar in the diagram to select a node. If more than 8 nodes are contained in the list, you may also switch to further nodes by wiping to the left or right over the bars.

13.4 Measurement of one node



The measurement “Node” serves for the purpose-oriented examination of the signal quality of individual nodes. The view displays the quality level, the disturbance-free voltage range, the worst rising and falling edges, the complete signal waveform and the last measured message frame for the selected node.

Tap "Start" to start a new measurement.

Switch between the individual nodes by tapping the node address in the toolbar and select nodes by swiping up- or downwards.

Double-tap the oscilloscope display to change the zoom factor. Tap and hold your finger to switch between logical and physical representation. The logical representation shows the analog signal characteristic of the measured frame together with an overlaid decoding of the CAN protocol.

What can I do when 😐 or 😡 are displayed? Quality value, Disturbance-free voltage range, Edge steepness

- Check the cable for short-circuited or interrupted CAN_H or CAN_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Check your bus with reference to the maximum permissible cable and branch lengths for your baud rate.
- Remove individual modules temporarily to rule out faulty CAN transceivers.
- Replace individual modules or cable segments.

14 Protocol Monitor

License required

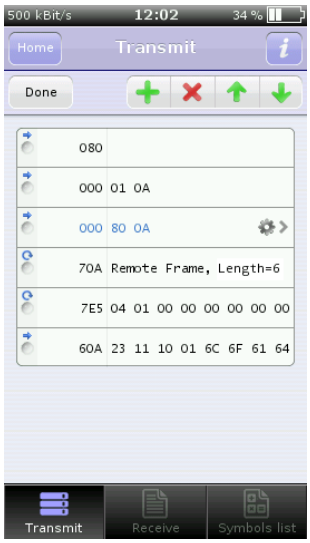
The send and receive lists are saved as a document (XML file) and are also available after restarting the application. The document can be transferred to other CANtouch® or imported in the CAN-Bus Tester 2 software for further processing.

Use the protocol monitor to record CAN messages or to send user-defined CAN messages.

14.1 Creating messages

Tap ⚙ to switch into the editing mode. Here you can create new messages in the "Send" window or modify existing messages.

Tap + to append a new message to the list. × removes a message. Use the arrows ↑ ↓ to move a message within the list.

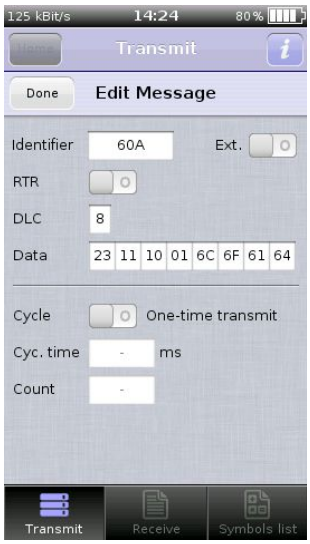


Tap ⚙ > to edit a message:

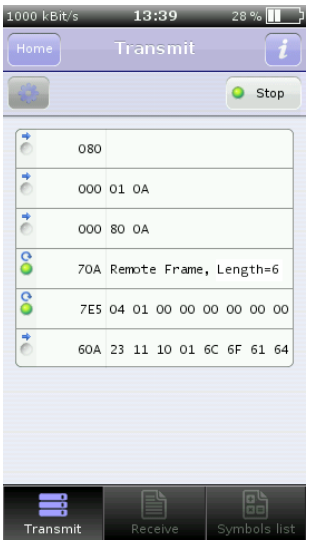
Activate "Cycle" to send a message repeatedly with a set cycle time. The "Count" field specifies how often it is sent. If you enter "0", the number of message sending cycles is unlimited.

Tap a numerical field to unhide a virtual keyboard for value input.

Tap "Done" to complete your input and to return to the message list.



14.2 Transmit messages

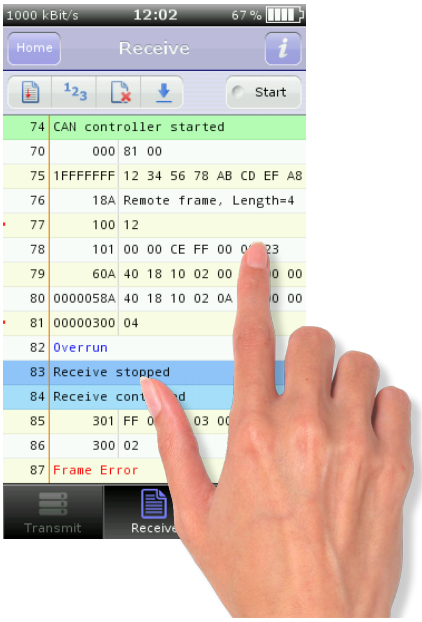


Tap "Start" to activate the CAN controller and to switch to the sending mode. The LED in the top right corner indicates the status of the CAN controller. Tap "Stop" to deactivated the CAN controller.

- CAN controller active; transmit and receive possible
- CAN controller has reached or exceeded its warning limit
- CAN controller has been turned off automatically (Bus off state)
- CAN controller deactivated

To send a message, tap it once. Repeated sending of messages is started in the same way. Sending is quit by tapping the message once more.

14.3 Receive messages



The buttons in the toolbar are also active when CAN messages are received and have the following meanings:

Switch between the modes:
Scroll: CAN messages in the order in which they were received
Overwrite: CAN messages sorted by their CAN ID.

Switches between display of a consecutive number and the time lapse since the previous message

Deletes the complete reception list

Scrolls to the end of the reception list (only available in the "Scrolling" mode)

Tap "Start" to receive CAN messages. Tap "Stop" to stop the reception.

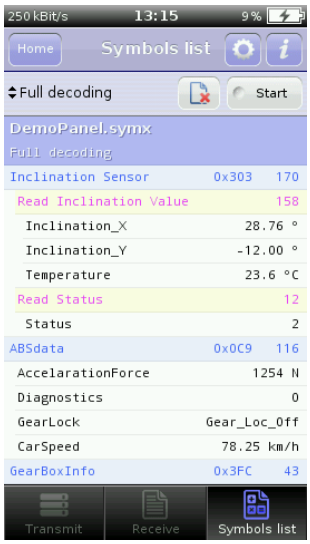
14.4 Receipt of messages with symbolic representation

CAN messages can be displayed as a symbol to relieve their interpretation. Their representation is adapted via a symbol file.

Multiple symbol files can be available on the device. For decoding the messages, the CANtouch® always uses one symbol file only.

Tap ⚙ to display a list of all symbol files available on the device. Select one symbol file to be used for the representation.

Choose a watch list in the left selection box on top to switch between complete and adapted decoding.

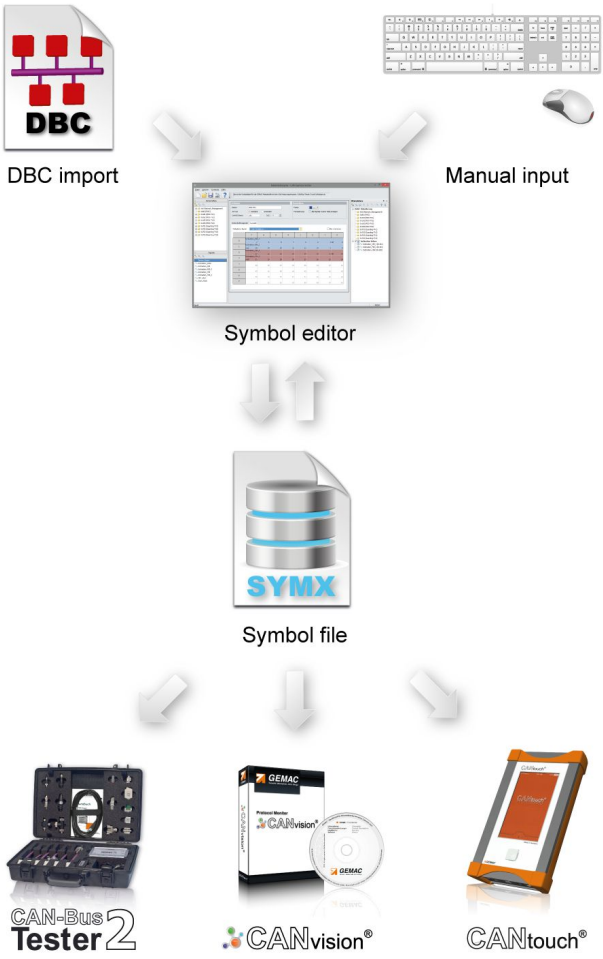


If symbolic representation is selected, the CAN IDs are displayed by their symbolic names. The sequences of bits of a CAN message are marked as signals with names. These signals can display the raw data transmitted by CAN either in decimal or hexadecimal format or – if requested – convert them automatically and show them as a physical value with its unit. With the descriptions of the values (Enums) certain variables can be displayed alphanumerically. Different definitions of the data can be determined in a CAN ID by multiplexers.

Symbol files can be created by using the free of charge symbol editor **CANsymEdit**. This symbol editor is available on GEMAC's website. All created symbol files have to be stored in the folder „SymbolFiles“ on the drive of the CANtouch®.

A detailed description of the creation of symbol files is available in the user manual of the symbol editor.

Tap „Start“ to start the symbolic receipt. Tap „Stop“ to stop the receipt.



15 Settings

15.1 Info

15.1.1 Versions / update

This menu item can be used to display the serial number and information about the software version of your CANtouch® and to update the software.

15.1.2 Battery

This menu item can be used to display charge information, the time-to-empty and further parameters in respect of the battery. To calculate the time-to-empty / time-to-full, the current is evaluated over a longer period of time.

15.1.3 Licenses

This menu item displays the licenses for the optional measurements on your CANtouch®. Tap "Activate Licenses" to enable further measuring functions (see also Section 5.1 "License model".

15.1.4 Rating

CANtouch® can perform an automatic evaluation for most of the measured parameters of the CAN network; warnings or errors are represented using the traffic-light principle and smilies. The appropriate limit values are listed in this area for all parameters.

15.1.5 Manufacturer

On this page, you will find contact information, such as the address, telephone number, e-mail address and website of the manufacturer of the CANtouch®.

15.1.6 Screenshots

Briefly press the POWER and the HOME buttons simultaneously to take and save a screenshot. Up to 10 screenshots are taken and saved in the "Screenshots" folder. If more than 10 screenshots are taken, the oldest ones are deleted. The files are saved in the PNG format.

15.2 Settings

Use the "Settings" menu to configure your CANtouch®.

15.2.1 Device

Language: Use this menu item to set your preferred language for the device. Currently, German and English are available. German is set as the default language.

Brightness: The brightness has great influence on the battery charge. It is recommended to reduce the brightness using the slide controller so that the battery of CANtouch® need not be charged so often or to use the "Auto-Brightness". If this menu item is selected, CANtouch® will use its integrated brightness sensor to adapt the brightness of the screen to the brightness of the environment automatically.

Auto shutdown: Use this menu item to specify after which time the CANtouch® is shutdown in the standby mode automatically.

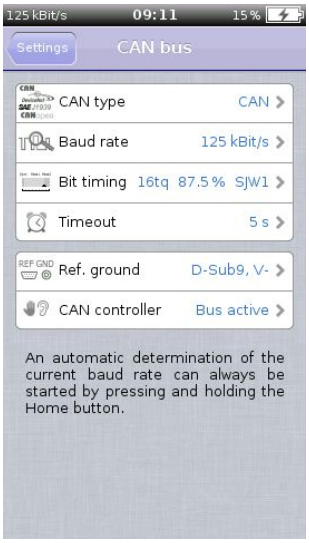
Button sound: Use this menu item to specify that the CANtouch® plays a sound when a button is pressed. To this end, activate this menu item.

Battery display: Use this menu item to specify whether the battery charge level as a percentage or the estimated time-to-empty / time-to-full of the CANtouch® is displayed in the status bar.

Date & Time: Use this menu item to set the date and the current time for your device. These settings are used for the time stamp of various measurements.

Calibration: Use this menu item to display the “Certificate of Calibration” with time stamp and date of the next recommended calibration (see also Section 20.1 "Calibration").

15.2.2 CAN bus



Bus system: Use this menu item to specify the bus system you are using for the "Node Measurement".

During a measurement, CANtouch® must detect the message frames of the CAN bus node to be measured to be able to evaluate its physical bus signal. The assignment of a signal to a node is determined by the ID contained in each CAN bus message frame. With the settings CANopen, DeviceNet and SAE J1939, the Node ID, MAC ID or source address is decoded from the CAN ID of the message frame and used for assignment of the node. As soon as this ID or the source address is detected, and if it is identical to that of the node to be measured, the frame concerned is physically measured.

Baud rate: Use this menu item to specify the baud rate for the CAN network to be measured or let the CANtouch® determine the rate automatically by pressing and holding down the HOME button.

Bit timing: Use this menu to set the bit timing of the CAN controller for the selected baud rate. Adjustable are the number of BTL cycles[1] (tq), the sample point in percent and the resynchronization jump width (SJW).

Timeout: If no message frame of the node to be detected is measured within the time specified under "Timeout", the currently running measurement is interrupted, and "Timeout" is displayed.

Ref. ground: To be able to determine the absolute signal levels in the measurements "Common-Mode Voltage", "CAN Level Difference" and "CAN Level Absolute", as well as to be able to measure the shield voltage, the reference ground against which these levels were measured must be set. Measurement against CAN_V- (pin 6) of the 9-pin D-Sub CAN socket is set here. If the "CAN_V-" line is not connected in the connector of the cable you are using, then switch the reference ground to the external ground connection and connect it to the ground of the node to be measured.

CAN controller: This setting is only important for the "Protocol Monitor". By default, "Bus Active" is set. If you do not want the CAN controller to generate an "Acknowledge" at the bus, activate the "Listen Only" option. Then, no CAN messages can be sent.

15.2.3 Reset

Select "Reset all settings" to reset all settings of the CANtouch® to the factory settings. The measuring data remain stored.

1 The number of BTL cycles applies only to the CAN controller. The bit sampling for the physical measurements is always 64 times.

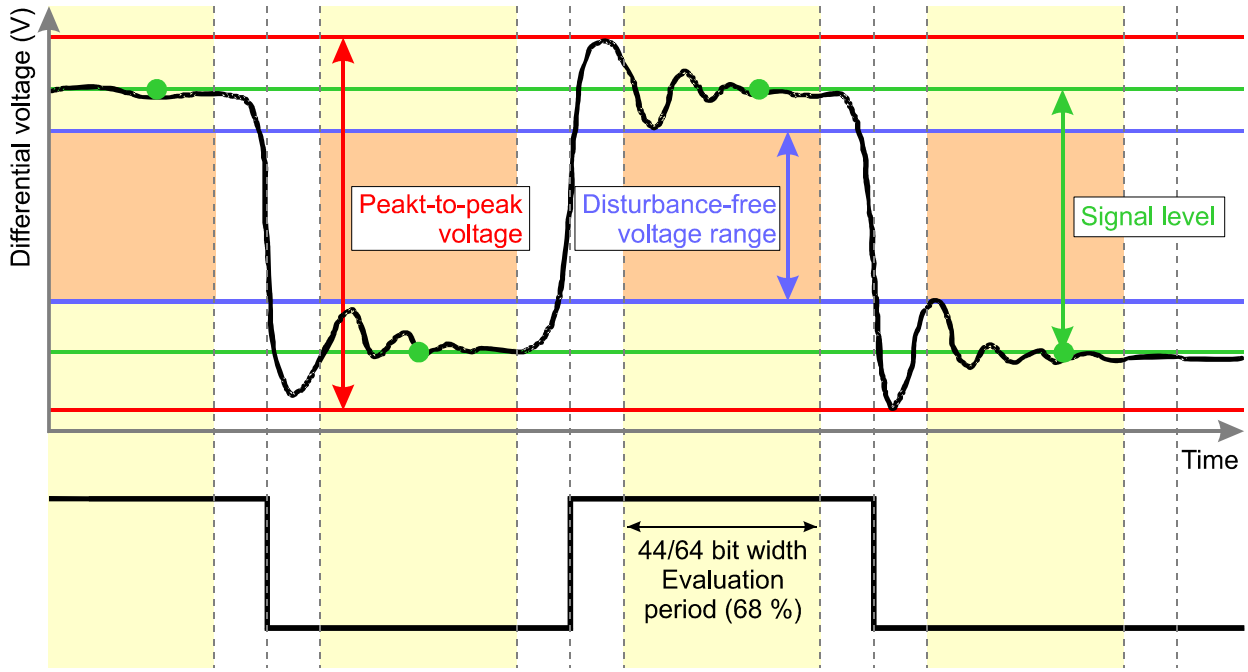
16 Meas. the Physical Bus Characteristics per Node

CANtouch® allows to measure and display the signal conditions of each CAN bus node. Any problems with the appropriate node or with the bus cabling can be inferred from the results of the signal quality. CANtouch® displays the following physical bus characteristics for each CAN bus node separately:

- General quality level (0 ... 100%)
- Disturbance-free voltage range (minimum, interference-free differential voltage)
- Edge steepness (worst rising and falling edges of the message frame)
- Oscilloscope display with frame analysis for the complete message frame

The CAN bus uses a difference signal, i.e. the actual data signal is transferred via two lines inverted to each other (CAN_H and CAN_L). The difference between these two lines generates the signal digitized by each CAN bus transceiver. Any faults occurring there can endanger the correct detection of the bit stream. CANtouch® provides an evaluation of the difference signal in the form of a general quality value, the disturbance-free voltage range and the edge steepness, as well as using the oscilloscope display. All these measurements are determined within a message frame.

Contrary to the quality level providing a general evaluation of the signal quality for the bus, the determination of the disturbance-free voltage range and of the edges, as well as the oscilloscope display are useful aids for targeted troubleshooting.



Definition of disturbance-free voltage range, peak-to-peak voltage and signal level

16.1 Disturbance-free voltage range

The disturbance-free voltage range is understood as the disturbance-free range of the differential voltage, which is determined over a certain part of each bit1 of the message frames of the node to be measured. This part is called evaluation period.

Each bit is sampled 64 times. The disturbance-free voltage range is evaluated over 44/64 of the bit width (68% of the evaluation period). At the beginning and the end of each bit, 10/64 each of the bit width are excluded from the determination of the disturbance-free voltage range. Signal overshoot and settling processes are excluded from the interference voltage measurement, if they lie outside the evaluation period. A voltage drop of less than 1/64 of the bit time during the evaluation period cannot be detected reliably any more and in this case also has no influence on the determination of the disturbance-free voltage range.

16.1.1 Enhanced Measurement of the Disturbance-free voltage range

By using the existing process to measure the disturbance-free voltage range, sometimes drops in recessive bits could not be identified securely. Thus, the CANtouch firmware version v1.80 and the CAN-Bus Tester 2 PC software v4.4.0.0 and newer versions of them offer an enhanced measurement process by default. The manufacturer highly recommends to use this enhanced process for new measurements. As the disturbance-free voltage range also influences the calculation of the quality level, this value changes as well.

The old process is further available in Legacy Mode for compatibility intentions with existing measurements. That old process can be activated by entering **LegacyMode="1"** into the file „cantouch.property.options.xml“ on the drive of the CANtouch®.

16.2 Edge steepness

To evaluate the transmission properties of the bus cabling and of the individual CAN bus nodes completely, in addition to the disturbance-free voltage range, the edges must also be studied; shallow edges can also prevent the correct decoding of the transmission signal.

CANtouch® determines the edge steepness for rising and falling edges separately. To this end, two thresholds are set at 10% and 90% of the signal level determined (determined differential voltage at sample point). The time required by the difference signal to change between these voltage threshold values is measured both for falling and rising edges. The rise and fall times are determined with a resolution of 1/64 of the baud rate used and displayed as a value between 0/64 and 64/64. This value always specifies the slowest rising and falling edge of the measured frame. A measured value of 0/64 means that the level change takes place in less than 1/64 of the bit width.

16.3 General quality level

The quality level is a generally valid expression of the signal quality on the bus. It represents the most important physical properties of the bus and summarizes these in a single value. The quality level is specified as a percentage value. The value range is 0...100%.

The value is determined from the following three components important for the signal quality:

- Edge steepness
  The edge steepness is measured as x/64. A steepness of 0/64 represents an ideal edge steepness and is valued as 100%. The worst flank is defined as 32/64 and equates to 0%.

$$Edge\,steepness[\%] = \frac{32-x}{32}\cdot 100\% \quad \rightarrow \quad x=0...32$$

- Disturbance-free voltage range
  A disturbance-free voltage range of 1.0 V is defined as 0% – a value of 2.2 V as 100%.

$$Disturbance-free\,voltage\,range[\%] = \frac{U_{disturb}-1.0V}{2.2V-1.0V}\cdot 100\% \quad \rightarrow \quad U_{disturb}=1.0V...2.2V$$

- Reflection
  Reflection is the relationship of the disturbance-free voltage range to the peak-to-peak voltage. If the peak-to-peak voltage is identical to the disturbance-free voltage range, this is the ideal case and represents 100%. If the peak-to-peak voltage is twice the value of the disturbance-free voltage range, this is defined as 0%.

$$Reflection[\%] = (2 - \frac{U_{SS}}{U_{disturb}})\cdot 100\% \quad \rightarrow \quad U_{SS}/U_{disturb}=0.0V...3.0V$$

All three components contribute equally to the calculation of the quality level.

$$Quality\,level[\%] = \frac{Edge\,steepness[\%]}{3} + \frac{Dist.-free\,voltage\,range[\%]}{3} + \frac{Reflecions[\%]}{3}$$

16.4 Oscilloscope display with message frame analysis

To be able to evaluate signal transitions and measure reflections, CANtouch® records the signal characteristic of the measured message frame and represents it on the oscilloscope display of the "Node Measurement". Sampling is performed at 64 times the set baud rate over a total of 160 bits (64 x 160 = 10,240 points). The trigger point for the recording always lies on the first edge of the relevant message frame with an advance of 3 bits.

17 Technical Specifications

General parameters and overview of functions	
Languages	German, English
Bus systems	CAN (ISO11898-2), CANopen (CiA301), DeviceNet (EN 50325-2), SAE J1939
Bit sampling	64-fold, 10240 sampling points
Bit timing	Adjustable BTL cycles (tq), sample point and resynchronization jump width (SJW)
Supported baud rates	Depending on bus system: 10; 20; 50; 100; 125; 250; 500; 800; 1000 kbit/s Additionally user-defined: 5; 33.3; 62.5; 75; 83.3; 200 kbit/s Automatic detection via baud rate scan, bit timing adjustable
Bus status	Bus traffic detection (display: dominant, recessive, not defined, bus traffic) Display of the Bus traffic load (0 ... 100 %) characteristic, minimum and maximum value saving
Bus errors	Display of detected frame errors Distinction between active and passive error frames (0 ... >50,000), trend chart
Bus voltages	Display of the optional CAN supply voltage and shield voltage Characteristic, minimum and maximum value saving
Common-mode voltage	Acquisition of the maximum voltage offset between the individual bus nodes
CAN level (absolute / differential)	Acquisition and evaluation of the differential and absolute CAN levels of all bus nodes during operation
Node measurement	Node related measurements Quality value (signal quality), Disturbance-free voltage range, Edge steepness (falling and rising) and Oscilloscope display with message frame analysis
Protocol monitor	Send and receive of CAN messages
Electrical parameters	
Power supply and battery*	Integrated, rechargeable lithium-ion battery External power input: SELV d. c. voltage 14 V, internal fused with 2.5 A Operating with the supplied 35 W wide-range power supply unit only (SAW-14.0-2500) Times-to-empty: Standby: up to 500 hours Use: up to 36 hours Measuring: up to 6 hours Charge times: Quick charge to 80% in approx. 1 h Full charge in approx. 2 h
Potential difference between the CAN bus and USB connections	< 500 V AC

Measurements	Range	Resolution	Accuracy (typ.)
Quality value	0.0 % … 100.0 %	0.1 %	-
Edge steepness	0/64 … 64/64	1/64	-
Disturbance-free voltage range	-0.75 V … +3.25 V	0.05 V	1.90 % ±100 mV
Measuring of the differential voltage	-0.75 V … +3.25 V	0.01 V	0.50 % ±10 mV (calibrated)
Measuring of the absolute voltage	-5.00 V … +10.00 V	0.05 V	0.50 % ±50 mV (calibrated)
Measuring of the shield voltage	-10.0 V … +1.0 V	0.1 V	0.25 % ±100 mV (calibrated)
Measuring of the CAN supply voltage	0.0 V … 32.0 V	0.1 V	0.25 % ±100 mV (calibrated)
Measuring of the loop resistances	0 Ω … 100 Ω 100 Ω … 1000 Ω	0.1 Ω 1.0 Ω	0.85 % ±0,2 Ω 0.85 % ±2,0 Ω
Measuring of the cable length	2 m ... 1000 m	1 m	5 % ± 2 m (signal propagation delay: 4.5 ns/m)

Technical Specifications

* Rechargeable batteries have a limited number of charging cycles and must eventually be replaced. Over time the charge capacity of the battery will be reduced. This is not considered a fault nor covered by the guarantee. The time-to-empty of the battery and the actual number of charge cycles are dependent on its use and the selected settings.

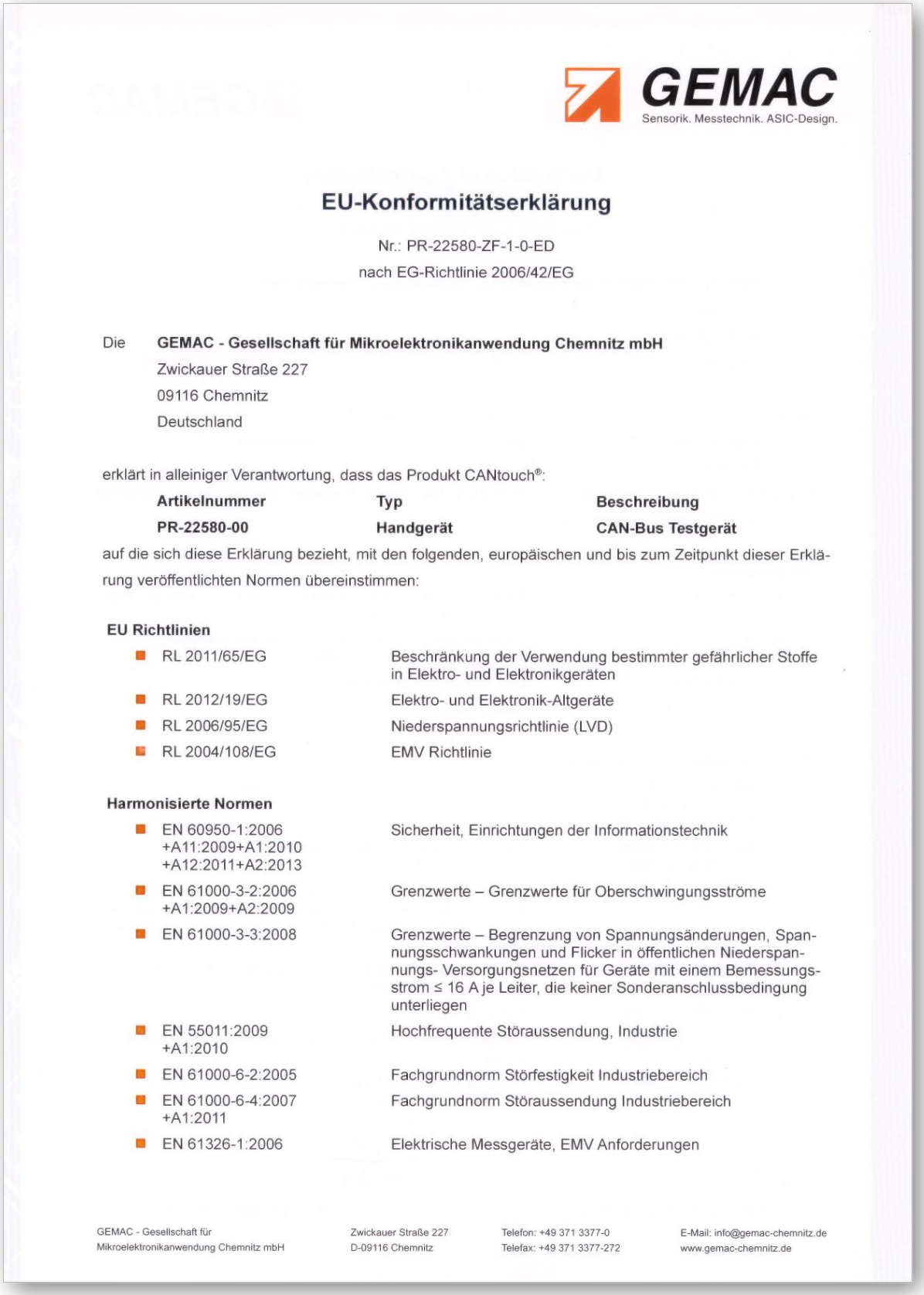
Mechanical parameters	
Power supply unit connection	Extra-low voltage socket
CAN connection	9-pin D-Sub connector
PC connection	Self-powered device to USB Specification 2.0, full speed, in addition, electrically isolated Connection of a drive for exchange of measuring data (USB mass storage device)
Housing	Aluminum housing, cover glass
Ambient conditions	Operation temperature: 5 °C ... 40 °C Storage temperature: -20 °C ... 60 °C Atmospheric humidity: 20 % ... 80 %, non-condensing
Degree of protection of the housing	IP20 to EN 60529
Dimensions	186 mm x 102 mm x 37 mm
Weight	Approx. 860 g
CE conformity to EC Directive 2006/42/EC	
EC Directives	
RL 2011/65/EC	Restriction of the use of certain hazardous substances (RoHS)
RL 2012/19/EC	Waste Electrical and Electronic Equipment
RL 2006/95/EC	Low Voltage Directive (LVD)
RL 2004/108/EC	EMC Directive
Harmonized standards	
EN 60950-1:2006 +A11:2009 +A1:2010 +A12:2011 +A2:2013	Information technology equipment. Safety. General requirements
EN 61000-3-2:2006 +A1:2009 +A2:2009	Limits - Limits for harmonic current emissions
EN 61000-3-3:2008	Limits. Limitation of voltage changes, voltage fluctuations and flicker in public low-voltage supply systems, for equipment with rated current 16 A per phase and not subject to conditional connection
EN 55011:2009 +A1:2010	Radio-frequency disturbance characteristics - Limits and methods of measurement
EN 61000-6-2:2005	Generic standards - Immunity for industrial environments
EN 61000-6-4:2007 +A1:2011	Generic standards - Emission standard for industrial environments
EN 61326-1:2006	Electrical equipment for measurement, control and laboratory use - EMC requirements

Technical specifications (cont'd)

18 Summary of EMC test results

Emission tests		
Tests	**Reference standard**	**Results**
Measurement of harmonic current emission EN 61000-3-2:2006 +A1:2009 +A2:2009	EN 61000-3-2:2006 +A1:2009 +A2:2009	Passed
Limitation of voltage changes, voltage fluctuations and flicker EN 61000-3-3:2008	EN 61000-3-3:2008	Passed
Conducted disturbances / disturbance voltage EN 55011:2009 +A1:2010	CISPR 16	Passed
Radiated disturbances / electrical field strength EN 61326-1:2006 EN 61000-6-4:2007 +A1:2011	CISPR 11:2003, Group 1, Cl. A CISPR 16	Passed
Immunity tests		
Tests	**Reference standard**	**Results**
Electrostatic discharge immunity test (ESD) EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-2:1995 +A1:1998 +A2:2001	Passed
Radiated, radio-frequency, electromagnetic field immunity test EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-3:2002 +A1:2002	Passed
Electrical fast transients / burst immunity test EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-4:2004	Passed
Surge immunity test EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-5:1995 +A1:2001	Passed
Immunity to conducted disturbances, induced by radio-frequency fields EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-6:2003	Passed
Voltage dips, short interruptions and voltage variations immunity test EN 61326-1:2006 EN 61000-6-2:2005	EN 61000-4-11:2004	Passed

19 Declaration of Conformity



GEMAC
Sensorik. Messtechnik. ASIC-Design.

EU-Konformitätserklärung

Nr.: PR-22580-ZF-1-0-ED

nach EG-Richtlinie 2006/42/EG

Die **GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH**
Zwickauer Straße 227
09116 Chemnitz
Deutschland

erklärt in alleiniger Verantwortung, dass das Produkt CANtouch®:

Artikelnummer	Typ	Beschreibung
PR-22580-00	**Handgerät**	**CAN-Bus Testgerät**

auf die sich diese Erklärung bezieht, mit den folgenden, europäischen und bis zum Zeitpunkt dieser Erklärung veröffentlichten Normen übereinstimmen:

EU Richtlinien

RL 2011/65/EG	Beschränkung der Verwendung bestimmter gefährlicher Stoffe in Elektro- und Elektronikgeräten
RL 2012/19/EG	Elektro- und Elektronik-Altgeräte
RL 2006/95/EG	Niederspannungsrichtlinie (LVD)
RL 2004/108/EG	EMV Richtlinie

Harmonisierte Normen

EN 60950-1:2006 +A11:2009+A1:2010 +A12:2011+A2:2013	Sicherheit, Einrichtungen der Informationstechnik
EN 61000-3-2:2006 +A1:2009+A2:2009	Grenzwerte – Grenzwerte für Oberschwingungsströme
EN 61000-3-3:2008	Grenzwerte – Begrenzung von Spannungsänderungen, Spannungsschwankungen und Flicker in öffentlichen Niederspannungs- Versorgungsnetzen für Geräte mit einem Bemessungsstrom ≤ 16 A je Leiter, die keiner Sonderanschlussbedingung unterliegen
EN 55011:2009 +A1:2010	Hochfrequente Störaussendung, Industrie
EN 61000-6-2:2005	Fachgrundnorm Störfestigkeit Industriebereich
EN 61000-6-4:2007 +A1:2011	Fachgrundnorm Störaussendung Industriebereich
EN 61326-1:2006	Elektrische Messgeräte, EMV Anforderungen

GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH
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E-Mail: info@gemac-chemnitz.de www.gemac-chemnitz.de

GEMAC

Declaration of EU-Conformity

No.: PR-22580-ZF-1-0-ED

according to EC Directive 2006/42/EC

GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH
Zwickauer Straße 227
09116 Chemnitz
Germany

We declare under our sole responsibility that the product CANtouch®:

Item Number	Type	Description
PR-22580-00	**Hand-held**	**CAN bus test equipment**

to which this declaration relates are in conformity with the following European, harmonized and published standards at the date of this declaration :

EC Directives

D 2011/65/EC	Restriction of the use of certain hazardous substances in electrical and electronic equipment
D 2012/19/EC	Implementation of the Waste Electrical and Electronic Equipment (WEEE) (Recast) Directive
D 2006/95/EC	Low Voltage Directive (LVD)
D 2004/108/EC	EMC Directive

European, harmonized standards

EN 60950-1:2006 +A11:2009+A1:2010 +A12:2011+A2:2013	Information technology equipment - Safety
EN 61000-3-2:2006 +A1:2009+A2:2009	Limits for harmonic current emissions
EN 61000-3-3:2008	Limits - Limitation of voltage changes, voltage fluctuations and flicker in public low-voltage supply systems, for equipment with rated current ≤ 16 A per phase and not subject to conditional connection
EN 55011:2009 +A1:2010	Industrial, scientific and medical equipment - Radio-frequency disturbance characteristics
EN 61000-6-2:2005	Immunity for industrial environments
EN 61000-6-4:2007 +A1:2011	Generic standards - Emission standard for industrial environments
EN 61326-1:2006	Electrical equipment for measurement, control and laboratory use - EMC requirements

Chemnitz,
den 03.06.2014 / 3th June 2014

Dirk Hübner
Geschäftsführer / Managing Director

20 Maintenance and Customer Service

20.1 Calibration

The calibration is used to adjust the CAN input circuit of the device. Without calibration, the measuring values can have a greater deviation from the real value. It is recommended to repeat the calibration annually. This can only be performed exclusively by the manufacturer of the CANtouch®.

20.2 Customer service

20.2.1 Return

If you send the CANtouch® for calibration or repair, use only the original or equivalent packaging. Please give a brief description of the problem and your telephone number in case we have any questions.

20.2.2 Support

Further information about our CAN product family and newer product versions and updates for your device can be found on our website. If you have any technical questions, please specify the serial number of your device and its firmware version.

Manufacturer: GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH
Zwickauer Str. 227
09116 Chemnitz
Phone +49 371 3377 - 0
Fax +49 371 3377 - 272
Web http://www.gemac-chemnitz.de
E-Mail info@gemac-chemnitz.de

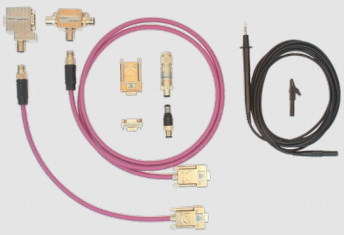
20.2.3 Warranty and limitation of liability

We will assume a warranty of 24 months for the CANtouch®, commencing from the date of delivery. Any repairs which are required during this time and fall under the manufacturer's obligation to give a warranty will be performed free of charge. Any damage resulting from improper use of the device or from exceeding of the specified technical parameters is not covered by the manufacturer's obligation to give a warranty.

GEMAC mbH will only be liable for consequential damage resulting from use of the product in case of deliberate action or gross negligence on its own part.

The General Terms and Conditions of GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH shall apply.

21 Ordering Information

Product	Description	Article number
CANtouch® Complete Set		
	Complete set containing: • CANtouch® - Basic Set (PR-22580-00) • Adapter Set (PR-22580-10) • Service Case (PR-22580-50)	PR-22580-80
CANtouch® Basic Set		
	CANtouch® incl. power supply (type: SAW-14.0-2500), power supply cord, USB cable, 2 manuals (German / English)	PR-22580-00
Adapter Set		
	CAN connection cable 0.3 m CAN connection cable 1.5 m Adapter 2x 9-pin D-Sub / 1x M12 full metal M12 T-piece full metal Shorting plug M12 Shorting plug 9-pin D-Sub Termination resistor M12 Termination resistor 9-pin D-Sub 4 mm safety testing wire 3 m length 4 mm safety crocodile clip	PR-22580-10
Service Case		
 *Figure shows service case with CANtouch®	Robust case with foam inserts for the CANtouch® basic set and adapter set	PR-22580-50
Licenses for optional Software Modules		
License “Node Measurement” – CAN	License key for the Application: “Node Measurement” – CAN	SW-22580-00
License “Node Measurement” – CANopen	CANopen	SW-22580-01
License “Node Measurement” – DeviceNet	DeviceNet	SW-22580-02
License “Node Measurement” – SAE J1939	SAE J1939	SW-22580-03
License “Bus Wiring”	License key for measuring of the bus wiring	SW-22580-10
License “Protocol Monitor”	License key for the CAN Protocol Monitor (Transmit / Receive)	SW-22580-11
Maintenance		
Battery change service	Replacement of the integrated battery	PR-22580-90
Calibration service	Calibration of the CAN input circuit	PR-22580-92

Ordering Information